


Medicare Community Resource Support

Medicare Community Resource Support (MCRS) is an outbound, telephone-based program used to identify needs, leverage resources, and coordinate services for retirees by providing specific medical or health-related information/education. The program also leverages local community-based services and other support programs available in their specific market.

This program includes resources such as:

- Food pantries
- Home Maintenance Programs
- Utility Assistance Programs
- Co-pay Assistance Programs
- Social Activities
- Help around the home
- Help getting to your medical appointments or the grocery store
- And much more



Retirees are identified through case management, Health Risk Assessment completion, customer service, network relations, care guides and self-referrals.